

**AD HOC COMMITTEE  
COUNTY BOARDROOM  
TUESDAY, MARCH 5, 2019  
AGENDA  
4:00 P.M.**

**1. Call to Order**

**2. Roll Call** – Jason Spence (ch), Matt Smith (v-ch), Russ Cotton, Blake Parsons, Richard Hill, Deb Breyman

**3. Public Input**

**4. Approval of Minutes**

a. Approval of February 5, 2018 meeting minutes

**5. Unfinished Business**

a) Discussion and approval of IT - RFP

b) Storage

c) Building study

**6. New Business**

a. Discussion on email service

**7. Adjournment**

**AD HOC COMMITTEE  
COUNTY BOARDROOM  
TUESDAY, FEBRUARY 5, 2019  
MINUTES  
4:00 P.M.**

**1. Call to Order**

**2. Roll Call** – Jason Spence (ch.), Matt Smith (v-ch), Russ Cotton, Deb Breyman present. Blake Parsons and Richard Hill were excused. Also present are Circuit Clerk Lynne Gilbert and Woodford County Health Director Hillary Aggertt.

**3. Approval of Minutes**

**4. Unfinished Business**

**5. New Business**

a. Nominations/appointment for Chairman, Vice-Chairman

Motion to appoint Jason Spence as chairman made Cotton, seconded by Smith. *Motion passed.*

Motion to appoint Matt Smith as vice-chairman made by Cotton, seconded by Breyman. *Motion passed.*

b. Space Issues

It was brought to Mr. Spence's attention that the old pharmacy building is for sale, and that it could be a possibility for space. Discussion on the current buildings the county owns that are not being utilized, therefore we do not need to purchase any more buildings. We also do not have any money budgeted this fiscal year to purchase another building. It was discussed how much room the Circuit Clerk needs for her stored documents. It would be a benefit to have the files closer as they pull old files daily. They eventually hope to get them all scanned in, but that is a future project. We need to look into the cost of the rolling file system, and space it would require to house Circuit Clerk's documents. The voting machines are currently being stored in the back of the Mutual Building. Ms. Breyman to check with the County Clerk and see if those machines could be moved down to the Health Department building. It was asked if the e-filing was helping to eliminate paper and was reported that it currently does not as the Judges still want a hard paper copy. It was decided that the committee would meet at 3PM at the Health Department building before the meeting in March to tour and see what space is available.

1. VAC

The VAC and Assessors office work close together. We need to try and keep them relatively close. Ms. Breyman to contact them and see how many square feet they need.

2. Probation

Matt Noar reported that they need to keep the juveniles and adults separate. He stated that the Probation department could utilize the whole Board building. It was discussed that the VAC may even be able to use a portion of that building as well. Mr. Noar is put down on paper what his needs are and report back next month.

**AD HOC COMMITTEE  
COUNTY BOARDROOM  
TUESDAY, FEBRUARY 5, 2019  
MINUTES  
4:00 P.M.**

3. Highway

The Highway Department is budgeting for more space.

c. IT

Ms. Breyman provided the committee with a response she received from Viscon (EC Gupton) and Matt Haines regarding Sheriff Smith's IT proposal, the log that shows computer work that has been done the past month, and the bill from Mike Zimmerman showing that he does work that he does not bill for. It was discussed that we would put out for a bid, and see what we get back. It was brought up that it might be beneficial to have the vendors come in and give their ideas and thoughts. Every year it will have to be looked at the proposal to see if what we have in place still fits. It is the hopes that the IT person would help with what the budget needs would be. The plan is to nibble away at our problems until we can get the county up where it needs to be. Sheriff Smith will put together an RFP and bring to the March meeting. Sheriff Smith has agreed to be the point of contact for the vendor (once we hire one) initially. It was stated that the vendor we choose has to work with Viscon, who has the Circuit Clerk system, and also with the Health Department.

It was discussed how to get the Health Department on our system – hardline or point to point. Sheriff Smith to get price on point to point and report back next month.

a. Proposal

b. Highway new computers

The Highway Department will be needing new computer soon. When we purchase, the Health Department would like to be included to get the better discount.

c. Data - phone system

The Health Department needs to have their phone system updated. They currently have phones that are broken and taped together.

**6. Adjournment**

Motion to adjourn made by Cotton, seconded by Spence. *Motion passed.*

Meeting adjourned at 5PM.

Submitted by: Deb Breyman

\_\_\_\_\_  
Jason Spence, Chairman  
Ad Hoc Committee

## Deb Breyman

---

**From:** Fred Dirkse <fred@oicgroup.net>  
**Sent:** Wednesday, February 20, 2019 9:32 AM  
**To:** Deb Breyman  
**Cc:** Josh Paul  
**Subject:** RE: Woodford County Email

Hi Deb –  
Thank you for the reply.

Just to be clear, we need a new direction in place by April 1st. I can't continue offering the current service for the current rate any longer. After reviewing numbers a bit deeper it's clear that I've been losing money on your account for quite some time based on resources utilized and support time we give you.

I would certainly like to continue working with you on a new plan that offers significantly upgraded services. All current deliverability issues would be permanently mitigated and you'll have a buffet of new features available to you including encryption and archiving, which are important for government entities.

I understand the price concern, however, this is the industry currently.

If you want move to the new service plan we would need an initial 6-month agreement after which it would be 30 day cancellation.

If we're going to move forward with this, we would ideally need to know by the middle of March to give us time to make the migration. Otherwise, if you are going to move to a new system, we need to plan on this being in place and operational as of April 1<sup>st</sup>.

Thanks Deb, let me know and we'll plan accordingly.  
Have a good day,  
Fred  
OIC

**From:** Deb Breyman <[wccoor@woodford-county.org](mailto:wccoor@woodford-county.org)>  
**Sent:** Wednesday, February 20, 2019 9:16 AM  
**To:** 'Fred Dirkse' <fred@oicgroup.net>  
**Subject:** RE: Woodford County Email

I did receive your email. We are working on a solution, but in the meantime will continue with OIC.

Deb Breyman  
County Coordinator  
Woodford County  
Eureka, IL  
(309) 467-7343

**From:** Fred Dirkse [<mailto:fred@oicgroup.net>]  
**Sent:** Wednesday, February 20, 2019 9:14 AM  
**To:** [wccoor@woodford-county.org](mailto:wccoor@woodford-county.org)

**Cc:** Josh Paul <josh@oicgroup.net>  
**Subject:** RE: Woodford County Email

Hi Deb –  
Can you please confirm you received my email?  
Let me know current thoughts and intentions so we can plan accordingly.  
Thank you,  
Fred

**From:** Fred Dirkse <fred@oicgroup.net>  
**Sent:** Friday, February 15, 2019 1:13 PM  
**To:** [wccoor@woodford-county.org](mailto:wccoor@woodford-county.org)  
**Cc:** Josh Paul <josh@oicgroup.net>  
**Subject:** Woodford County Email

Hi Deb –  
I just wanted to follow up on your call with Josh this morning and the email issues we've been experiencing and hopefully add some context to everything.

In a nutshell, I've been nursing your account for as long as possible without either:  
a) billing you for the excessive amount of support time we put into supporting your account (which is significant), or  
b) increasing your core service charges.

We were pretty lucky for the last couple years, but things have continued getting more and more difficult and we are now long, LONG overdue for a change.

Email delivery/management has changed significantly and continues to change. The old days of a hosting provider like myself to provide LONG TERM, high-deliverability for a large number of accounts are over.

I talked with Josh a bit regarding your call, and I do understand the frustration and to some extent the board's decree of not wanting to pay more than you are. Nobody wants to pay more, however this all is what it is. This isn't just me, this is the industry. You can shop around and find quotes for "cheap" email hosting, but you will experience the exact same issues, probably worse, with additional issues that you DON'T experience with us and no real support.

The term: "We don't want to pay more for something that isn't working" has come up.  
This is like saying "I'm not buying new tires for my car since the flat ones on the car aren't currently working."

It's true the current system is at the point of no longer being effective, but saying the above makes no sense as we're talking about a complete upgrade, not just "paying more for something that isn't working".

We can move you to a new system, which is a complete upgrade of your email accounts and deliverability. We have two price points for 150 accounts:

- \$750/month: includes unlimited email, SPAM & virus filtering, guaranteed deliverability and 2 hours of support from us.
- \$995/month: includes unlimited email, SPAM & virus filtering, encrypted email, sandboxing, secure archiving, guaranteed deliverability and 2 hours of support from us.

We know the market Deb and this just is the way it is. I've taken you as far as I can for the current fees and you will find very similar fees for what we're quoting for similar server elsewhere, however we are still offering more, including our support.

Google charges \$5/box/month: <https://gsuite.google.com/solutions/new-business/>

Office 365 is \$5/box/month: <https://products.office.com/en/compare-all-microsoft-office-products?tab=2>

and again, those do not include any of the additional features we can offer nor any support from folks like us.

If you are interested in talking further about the solution we can offer you, let's setup another call to go over it. We'd certainly like to continue working with you.

If you or the board are convinced that you can find a cheaper solution that will provide you what you need, then please let me know and we'll plan on your departure. You are currently paid through the end of March and we will plan on you transferring services to a new provide by then if this is the direction you choose to go.

We would certainly like to keep you as a customer, however, as I've expressed we are a point where a change must be made to continue moving forward.

Thanks Deb, let me know and have a great afternoon!

Fred Dirkse

Founder & President, Online Innovative Creations (OIC) Group, Inc

Phone: [309.680.5600](tel:309.680.5600)

Email: [fred@oicgroup.net](mailto:fred@oicgroup.net)

Web: [www.oicgroup.net](http://www.oicgroup.net)

Twitter: @FredDirkse, @OICWebDev, @ExponentCMS

Facebook: [facebook.com/freddirkse](https://facebook.com/freddirkse), [facebook.com/Seo.Web.Design.Company](https://facebook.com/Seo.Web.Design.Company)

LinkedIn: [linkedin.com/in/freddirkse](https://linkedin.com/in/freddirkse)

---

#### Privilege and Confidentiality Notice

The information in this transmission is intended only for the named recipient(s). It may contain information that is privileged, confidential, and is exempt from disclosure under applicable laws. Any use, dissemination or distribution of this transmission is strictly prohibited. If this transmission was received in error please destroy all copies of this transmission, and notify the sender immediately.